

# Shane Smith

## CONTACT DETAILS

30 Dean Street  
Pemberton WA 6260

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## SKILLS

Excellent customer service skills

Excellent problem solving skills

Initiative

Ability to work cooperatively with others and as part of a team

Sound knowledge of occupational health and safety issues

Excellent Troubleshooting Skills

## EMPLOYMENT

2007 – Current

### **Pemberton District High School, Pemberton WA, Traineeship Certificate IV Website**

Duties: IT Support, Maintenance Computer Systems, Manage Linux Windows XP and Windows Server Operating Systems

2006 – Current

### **Pemberton District High School, Pemberton WA, Traineeship Certificate II Applications**

Duties: IT Support, Maintenance Computer Systems, Manage Linux Windows 98-XP and Windows Server Operating Systems

2006 Jan – Sep 2006

### **Pemberton Community Telecentre, Pemberton WA**

Duties: Web Development, Mysouthwest, Computer Repair and Maintenance, Front Desk Office Work

## ACHIEVEMENTS

2007 Registered a local IT Business building websites and supply IT demand

2005 Royal Life Saving Certification “Essential First Aid Expires 2007”

2004 AussieHost Certificate “Customer Service Training Program”

## **WORK EXPERIENCE**

2007 PerthWeb Web Development Company in Perth  
2006 Work Experience At WestNet in Perth  
2005 Work Experience local IT business in Pemberton  
2004 Year 10 Work Experience at Pemberton District High School

## **QUALIFICATIONS**

### **Completed Certificates**

TAFE Certificate IV Information Technology Networking  
TAFE Certificate III Information Technology Network Administration  
TAFE Certificate II in Information Technology Applications  
TAFE Certificate II in Information Technology  
TAFE Certificate I Information Technology

### **Currently Studying**

TAFE Diploma Information Technology  
TAFE Certificate III Information Technology Applications  
TAFE Certificate III Information Technology General

## **COMMUNITY INVOLVEMENT**

Pemberton Accommodation Association "Building Website"  
Youth Zone Committee IT Support  
Manjimup Shire "Building a Youth Website"

## **WEB DEVELOPMENT**

<http://www.warrenvineyard.com.au/>  
<http://www.pembertonstay.com.au>  
<http://www.pembertongift.com.au>  
<http://www.pembertonforeststay.com>  
<http://www.wanderingvintage.com.au>  
<http://www.shanesmith.com.au>  
<http://blueloft.mysouthwest.com.au>  
<http://jakamarri.mysouthwest.com.au>  
<http://ambleside.mysouthwest.com.au>  
<http://glenhaven.mysouthwest.com.au>  
<http://pemberton.mysouthwest.com.au>  
<http://quinninup.mysouthwest.com.au>

## REFEREES

### **Pemberton District High School**

Meryon Montgomery "IT Coridinator", Sheryl Morris "Principle"

Ph: (08) 97761544

Fax: (08) 97761445

Email: [monts@pemberton.wa.edu.au](mailto:monts@pemberton.wa.edu.au)

### **Pemberton Accommodation Association**

Renata Suckling

PO Box 283

Pemberton 6260

Phone: 9776 0426

Fax: 9776 0426

Email: [donlakes2@westnet.com.au](mailto:donlakes2@westnet.com.au)

### **Warren Vineyard**

Anne & Arthur Hawke

Phone/Fax: +61 (08) 9776 1115

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Email: [info@warrenvineyard.com.au](mailto:info@warrenvineyard.com.au)

Web: [www.warrenvineyard.com.au](http://www.warrenvineyard.com.au)